



Lifesize  
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Austin, TX 78746  
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Fax: 1-512-347-9301  
EIN: 06-1680606  
[www.lifesize.com](http://www.lifesize.com)

PO Number:	DEV0183307-36740
Order Number:	SO1332311

Billing Address	Shipping Address	End Customer Address
DWPRO 400 RUE PIERRE BERTHIER POLE D'AIX LES MILLES CEDEX 3 13290 AIX EN PROVENCE France	DWPRO 400 RUE PIERRE BERTHIER POLE D'AIX LES MILLES CEDEX 3 AIX EN PROVENCE 13290 France	42580 Creps PACA Pont de l'Arc 13090 Aix-en-Provence France

Subscription	SUB-0496879		
Admin Email:	<a href="mailto:rsi@creps-paca.sports.gouv.fr">rsi@creps-paca.sports.gouv.fr</a>		
Line	Product and Description	Term Start Date	Term End Date
1	3000-0000-1053 LIFESIZE SMALL ACCOUNT	11/10/2021	11/09/2022

## Lifesize Cloud Purchase Confirmation

Welcome to Lifesize Cloud!

This purchase confirmation is provided for informational purposes only and shall not modify the terms and conditions of any agreement between Lifesize and the customer, end users, distributor and/or reseller in any way. The Lifesize Cloud Terms of Service shall govern the provision of Lifesize Cloud services in all respects, notwithstanding any statement in this confirmation to the contrary.

This statement confirms the purchase of the products and services described on the PO included with this statement by the customer identified in such PO.

At Lifesize, we understand the power of connecting people to make the workplace great, and we are committed to ensuring an exceptional product experience for all customers. Our customers' continued satisfaction is our primary concern. By purchasing a Lifesize Cloud subscription, customers enjoy access to Lifesize's award-winning video-based communication and collaboration technologies and will experience a quality video conferencing solution like no other.

Should you have any questions regarding this purchase confirmation, please contact Lifesize's US support line at +1 512 347 9300.

Once again, thank you for your purchase of Lifesize Cloud!

## Description of Services

- Help Desk Support
  - Phone
  - Email
  - Live chat
  - Web
  - Lifesize Community
- Automatic Software Updates
  - Access to the latest software updates and enhancements
- Pairing to Lifesize Service
  - Centralized device management
  - NAT/firewall traversal
  - Point-to-point calling
- Hardware Advanced Replacement (not included in some plans)
  - Expedited shipment of a product replacement should an incident require it (not included in some plans)

Create your DSS account and pair your devices here: <http://www.lifesize.com/ldp/dss-starter-pack>

## Telephone Support by Region:

If a phone number for your region is not listed below, or if you cannot connect using the number provided, please call the US line directly at +1 512 347 9300.

### AMERICAS +877-543-3749

- Canada +877-543-3749
- United States +1-512-347-9300
- Latin America +1-512-347-9300
- South America +1-512-347-9300

### ASIA PACIFIC +800-5433-7493

- China 00-800-2573-6668
- Australia 0011-800-2573-6668
- India 000-800-100-3515
- Hong Kong 001-800-2573-6668
- Japan 010-800-2573-6668
- Singapore 001800-2573-6668

### EUROPE +800-5433-7493

- Belgium 00-800-5433-7493
- Finland 990-800-5433-7493
- France 00-800-5433-7493
- Germany 00-800-5433-7493
- Italy 00-800-5433-7493
- Netherlands 00-800-5433-7493
- Norway 00-800-5433-7493
- Spain 00-800-5433-7493
- Belgium 00-800-5433-7493
- Sweden +46-85-000-8664
- Switzerland 00-800-5433-7493
- United Kingdom 00-800-5433-7493

## Useful Links

- Lifesize Support Technical Information: <http://www.lifesize.com/support/>
- Electronic Support Case Submission: <http://www.lifesize.com/support/contactform.php>
- Lifesize Software Portal: <http://software.lifesize.com>
- Lifesize Community: <http://community.lifesize.com>