



**Enghouse**  
**Interactive**

Vidyo, Inc.  
216 Route 17 North  
Suite 301  
Rochelle Park, NJ 07662  
United States

PO Number: COM036425-40137

Order Number: SO1345170

**Billing Address**

DWPRO  
110 RUE EMILIEN GAUTIER  
ZAC DE LENFANT  
13290 AIX EN PROVENCE  
France

**Shipping Address**

DWPRO  
110 RUE EMILIEN GAUTIER  
ZAC DE LENFANT  
AIX EN PROVENCE 13290  
France

**End Customer Address**

46312 AGENCE REGIONALE POUR  
L'ENVIRONNEMENT  
13591 AIX EN PROVENCE  
France

Subscription SUB-0546568

Admin Email: s.sebban@arpe-arb.org

**Line**

**Product and Description**

**Term Start Date**

**Term End Date**

1	3000-0000-1214 LIFESIZE,HOST PLUS (QTY 10 MINIMUM)	09/09/2023	09/08/2024
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## Enghouse Cloud Purchase Confirmation

Welcome to Enghouse Cloud!

This purchase confirmation is provided for informational purposes only and shall not modify the terms and conditions of any agreement between Enghouse and the customer, end users, distributor and/or reseller in any way. The Enghouse Cloud Terms of Service shall govern the provision of Enghouse Cloud services in all respects, notwithstanding any statement in this confirmation to the contrary.

This statement confirms the purchase of the products and services described on the PO included with this statement by the customer identified in such PO.

At Enghouse, we understand the power of connecting people to make the workplace great, and we are committed to ensuring an exceptional product experience for all customers. Our customers' continued satisfaction is our primary concern. By purchasing an Enghouse Cloud subscription, customers enjoy access to Enghouse's award-winning video-based communication and collaboration technologies and will experience a quality video conferencing solution like no other.

Should you have any questions regarding this purchase confirmation, please contact Enghouse's US support line at +1 512 347 9300.

Once again, thank you for your purchase of Enghouse Cloud!

## Description of Services

- Help Desk Support
  - Phone
  - Email
  - Live chat
  - Web
  - Enghouse Community
- Automatic Software Updates
  - Access to the latest software updates and enhancements
- Pairing to Enghouse Service
  - Centralized device management
  - NAT/firewall traversal
  - Point-to-point calling
- Hardware Advanced Replacement (not included in some plans)
  - Expedited shipment of a product replacement should an incident require it (not included in some plans)

Create your DSS account and pair your devices here: <http://www.lifesize.com/ldp/dss-starter-pack>

**Telephone Support:** +877-543-3749

## Useful Links

- Enghouse Support Technical Information: <http://www.lifesize.com/support/>
- Electronic Support Case Submission: <http://www.lifesize.com/support/contactform.php>
- Enghouse Software Portal: <http://software.lifesize.com>
- Enghouse Community: <http://community.lifesize.com>