



Enghouse
Interactive

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Agreement Number:	LS-C00619668
Coverage:	LIFESIZE ICON 400,DSS

Line	Product	Start Date	End Date	Serial Number
1	LIFESIZE ICON 400,PHONE HD	11/02/2023	11/01/2024	SF6C100ADC603

Agreement Number:	LS-C00619669
Coverage:	LIFESIZE ICON 400,DSS

Line	Product	Start Date	End Date	Serial Number
2	LIFESIZE ICON 400,PHONE HD,DEMO	11/02/2023	11/01/2024	SF6A210A3B3C1

Agreement Number:	LS-C00619670
Coverage:	LIFESIZE ICON 450,DSS

Line	Product	Start Date	End Date	Serial Number
3	LIFESIZE ICON 450,PHONE HD	07/18/2023	11/01/2024	SM6E200BC2F78

Agreement Number:	LS-C00619671
Coverage:	LIFESIZE ICON 500,DSS

Line	Product	Start Date	End Date	Serial Number
4	LIFESIZE ICON 500,PHONE HD	11/02/2023	11/01/2024	TS6F220C47941

Agreement Number:		LS-C00619672		
Coverage:		LIFESIZE ICON 500,DSS		
Line	Product	Start Date	End Date	Serial Number
5	LIFESIZE ICON 500,PHONE HD,DEMO	11/14/2023	11/01/2024	TS6G330C4C1B8

Agreement Number:		LS-C00619673		
Coverage:		LIFESIZE ICON 500,DSS		
Line	Product	Start Date	End Date	Serial Number
6	LIFESIZE ICON 500,PHONE HD	10/16/2023	11/01/2024	TS6H260CA05D1

Agreement Number:		LS-C00619674		
Coverage:		LIFESIZE ICON 500,DSS		
Line	Product	Start Date	End Date	Serial Number
7	LIFESIZE ICON 500,PHONE HD	10/16/2023	11/01/2024	TS6H250CA0035

Agreement Number:		LS-C00619675		
Coverage:		LIFESIZE ICON 500,DSS		
Line	Product	Start Date	End Date	Serial Number
8	LIFESIZE ICON 500,PHONE HD	11/14/2023	11/01/2024	TS6H380C48B65

Agreement Number:		LS-C00619676		
Coverage:		LIFESIZE ICON 600,DSS		
Line	Product	Start Date	End Date	Serial Number
9	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P	11/02/2023	11/01/2024	SG6C460B41B86

Agreement Number:		LS-C00619677		
Coverage:		LIFESIZE ICON 600,DSS		
Line	Product	Start Date	End Date	Serial Number
10	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE-2ND GEN,SGL DSPL,1080P	11/02/2023	11/01/2024	PG694809F2118

Agreement Number:		LS-C00619678		
Coverage:		LIFESIZE ICON 600,DSS		
Line	Product	Start Date	End Date	Serial Number
11	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P	11/02/2023	11/01/2024	SG6C470B40DF5

Agreement Number:		LS-C00619679		
Coverage:		LIFESIZE ICON 600,DSS		
Line	Product	Start Date	End Date	Serial Number
12	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE-2ND GEN,SGL DSPL,1080P	11/02/2023	11/01/2024	PG694809F2826

Agreement Number:		LS-C00619680		
Coverage:		LIFESIZE ICON 600,DSS		
Line	Product	Start Date	End Date	Serial Number
13	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P	11/02/2023	11/01/2024	SG6C450B40AF0

Agreement Number:		LS-C00619681		
Coverage:		LIFESIZE ICON 600,DSS		
Line	Product	Start Date	End Date	Serial Number
14	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P	11/02/2023	11/01/2024	SG6D170B4C636

Agreement Number:		LS-C00619682		
Coverage:		LIFESIZE ICON 600,DSS		
Line	Product	Start Date	End Date	Serial Number
15	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P	07/18/2023	11/01/2024	SG6E140B990C9

Device Software Subscription (DSS) Overview

Welcome to Enghouse DSS!

The Enghouse Device Software Subscription provides a comprehensive suite of services that help protect your investment, maximize its value and ensure optimal performance throughout the life of your Enghouse conference room system.

The plan includes Help Desk Support, Automatic Software Updates, Pairing to the Enghouse Service and Hardware Advanced Replacement.

An Enghouse conference room system paired to an Enghouse subscription must have an active Enghouse DSS contract at all times to be paired to the Enghouse cloud-based service. This ensures that the conference room system can stay current on software updates, which is necessary when paired to the service, and that it is entitled for Help Desk Support. When your initial DSS contract is nearing expiration, you have the option to renew. As long as you maintain an active DSS contract, your systems will stay paired to the Enghouse service and you can benefit from DSS-specific product features.

Description of Services for Conference Room Systems

- Help Desk Support
 - Phone
 - Email
 - Live chat
 - Web
 - Enghouse Community
- Automatic Software Updates
 - Access to the latest software updates and enhancements
- Pairing to Enghouse Service
 - Centralized device management
 - NAT/firewall traversal
 - Point-to-point calling
- Hardware Advanced Replacement (not included in some plans)
 - Expedited shipment of a product replacement should an incident require it (not included in some plans)

Create your DSS account and pair your devices here: <http://www.lifesize.com/ldp/dss-starter-pack>

Description of Services for Enghouse Share

Your Enghouse Share device comes with a Device Software Subscription (DSS). The term of the included DSS is either two or three years, depending on the version that was purchased.

- DSS for Enghouse Share Includes:
 - Hardware advanced replacement

- Help desk support
- Automatic software updates
- Centralized cloud management

Telephone Support: +877-543-3749

Useful Links

- Enghouse Support Technical Information: <http://www.lifesize.com/support/>
- Electronic Support Case Submission: <http://www.lifesize.com/support/contactform.php>
- Enghouse Software Portal: <http://software.lifesize.com>
- Enghouse Community: <http://community.lifesize.com>