



**Enghouse**  
**Interactive**

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United States

Authorized Partner	DWPRO
PO Number:	DEV0191694-40329
Order Number:	SO1345714

**Billing Address**

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GAUTIER ZAC DE LENFANT 13290  
AIX EN PROVENCE France

**Shipping Address**

DWPRO 110 RUE EMILIEN  
GAUTIER ZAC DE LENFANT AIX EN  
PROVENCE 13290 France

**End Customer**

M2I Formation

**End Customer Address**

45697 M2I Formation 146-148 rue de  
Picpus 75012 Paris France

Agreement Number:	LS-C00619715
Coverage:	LIFESIZE ICON 600,DSS

Line	Product	Start Date	End Date	Serial Number
16	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P	11/02/2023	11/01/2024	SG6E190B9AB93

Agreement Number:	LS-C00619716
Coverage:	LIFESIZE ICON 600,DSS

Line	Product	Start Date	End Date	Serial Number
17	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P	11/02/2023	11/01/2024	SG6E200B9A061

Agreement Number:	LS-C00619717
Coverage:	LIFESIZE ICON 600,DSS

Line	Product	Start Date	End Date	Serial Number
18	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P	11/02/2023	11/01/2024	SG6E200B9A2C9

Agreement Number:	LS-C00619718
Coverage:	LIFESIZE ICON 600,DSS

Line	Product	Start Date	End Date	Serial Number
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Agreement Number:		LS-C00619718				
Coverage:		LIFESIZE ICON 600,DSS				
19	LIFESIZE ICON 600,10X OPTICAL PTZ	11/02/2023	11/01/2024	SG6E200B9A487		
	CAM,PHONE HD,SGL DSPL,1080P					

Agreement Number:		LS-C00619719						
Coverage:		LIFESIZE ICON 600,DSS						
Line	Product					Start Date	End Date	Serial Number
20	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P					11/02/2023	11/01/2024	SG6E200B9A027

Agreement Number:		LS-C00619720					
Coverage:		LIFESIZE ICON 600,DSS					
Line	Product				Start Date	End Date	Serial Number
21	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P				11/02/2023	11/01/2024	SG6E200B9A9A4

Agreement Number:		LS-C00619721						
Coverage:		LIFESIZE ICON 600,DSS						
Line	Product					Start Date	End Date	Serial Number
22	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P					11/02/2023	11/01/2024	SG6E200B9A948

Agreement Number:		LS-C00619722						
Coverage:		LIFESIZE ICON 600,DSS						
Line	Product					Start Date	End Date	Serial Number
23	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P					11/02/2023	11/01/2024	SG6E310BA0637

Agreement Number:		LS-C00619723					
Coverage:		LIFESIZE ICON 600,DSS					
Line	Product				Start Date	End Date	Serial Number
24	LIFESIZE ICON 600,10X OPTICAL PTZ CAM,PHONE HD,SGL DSPL,1080P				11/02/2023	11/01/2024	SG6E280B9F2C2

## Device Software Subscription (DSS) Overview

Welcome to Enghouse DSS!

The Enghouse Device Software Subscription provides a comprehensive suite of services that help protect your investment, maximize its value and ensure optimal performance throughout the life of your Enghouse conference room system.

The plan includes Help Desk Support, Automatic Software Updates, Pairing to the Enghouse Service and Hardware Advanced Replacement.

An Enghouse conference room system paired to an Enghouse subscription must have an active Enghouse DSS contract at all times to be paired to the Enghouse cloud-based service. This ensures that the conference room system can stay current on software updates, which is necessary when paired to the service, and that it is entitled for Help Desk Support. When your initial DSS contract is nearing expiration, you have the option to renew. As long as you maintain an active DSS contract, your systems will stay paired to the Enghouse service and you can benefit from DSS-specific product features.

## Description of Services for Conference Room Systems

- Help Desk Support
  - Phone
  - Email
  - Live chat
  - Web
  - Enghouse Community
- Automatic Software Updates
  - Access to the latest software updates and enhancements
- Pairing to Enghouse Service
  - Centralized device management
  - NAT/firewall traversal
  - Point-to-point calling
- Hardware Advanced Replacement (not included in some plans)
  - Expedited shipment of a product replacement should an incident require it (not included in some plans)

Create your DSS account and pair your devices here: <http://www.lifesize.com/ldp/dss-starter-pack>

## Description of Services for Enghouse Share

Your Enghouse Share device comes with a Device Software Subscription (DSS). The term of the included DSS is either two or three years, depending on the version that was purchased.

- DSS for Enghouse Share Includes:
  - Hardware advanced replacement

- Help desk support
- Automatic software updates
- Centralized cloud management

**Telephone Support:** +877-543-3749

## Useful Links

- Enghouse Support Technical Information: <http://www.lifesize.com/support/>
- Electronic Support Case Submission: <http://www.lifesize.com/support/contactform.php>
- Enghouse Software Portal: <http://software.lifesize.com>
- Enghouse Community: <http://community.lifesize.com>