



# Return Material Authorization

**To** **Jerome MILLE**  
SI CONTACT  
400 Rue Pierre Berthier  
Aix en Provence 13 13797  
France

**RMA Date:** 10/21/2015  
**Phone:** 04 42 90 16 00  
**Fax:**  
**Email:** jerome.m@sicontact.f

**Company:**

**RMA ID: SBL762330**

To check RMA status please go to:  
<http://support.polycom.com/PolycomService/rma/index.htm>  
Or Call : +44 (0)1753 723000.Ask for Logistics

Please follow the instructions below to ensure proper credit:

- 1) Pack the defective/unused product in the box that the replacement product arrived in.
- 2) Please ensure the RMA & Part Number are clearly marked on the outside of the box.
- 3) Retain a record of the return shipment information for your records.
- 4) Please Return a copy of this document in box with defective unit.
- 5) Please do not return defective items such as microphones (except for VSX microphones), cables, power supplies, remotes (Not applicable to China and India). Please ensure that a copy of this RMA traveler is inserted with the defective part when shipping it back.

**Important Note:** If you fail to return your defective product within 5 business days, you will be invoiced for non returned product.

**International Shipment Instructions:**

**PLEASE INCLUDE THE BELOW LISTED ITEMS ON YOUR COMMERCIAL INVOICE:**

- INVOICE NUMBER
- DATE OF SHIPMENT
- RMA#
- PART NUMBER, QUANTITY, UNIT PRICE, AND TOTAL AMOUNT IN US CURRENCY
- INDICATE "RETURN FOR REPAIR"
- COMPLETE CLEAR DESCRIPTION OF GOODS (EITHER TELECONFERENCING OR VIDEOCONFERENCING EQUIPMENT)

Line	Qty	Part	Description	Serial Number
1	1	2201-28128-002	ASSY,FNL,CODEC,HDX7000 HD,PAL	8208230A9193PN

The bottom of this form may be used as a shipping label

**Return address:**

SI CONTACT  
400 Rue Pierre Berthier  
Aix en Provence 13 13797  
France

**Ship To:**

PGS EMEA SVC BU Netherlands  
ATTN: RMA# SBL762330  
PGS EMEA Service BU (RMA)  
Rapid Logistics BV c/o Flash Logistics  
Incheonweg 7  
EK Rozenburg (NH)  
1437 EK Amsterdam  
Netherlands